



DATE: May 5, 2025

TO: Michael F. Rice, Ph.D., State Superintendent, Michigan Department of Education (MDE)

FROM: Dedrick Martin, Superintendent, Kalamazoo RESA
Michael Coats, Executive Director of MiCloud, Kalamazoo RESA

CC: Brian Schupbach, Assistant Superintendent for Technology & Operations, Kalamazoo RESA
Scott Addison, Grant Specialist, MDE
Troy Hansbarger, Grant Manager, MDE
Diane Golzynski, Deputy Superintendent, MDE
Tom Johnson, MiCH Director, MAISA
Amanda Stoel, Director of Innovation and Collaboration, MAISA

SUBJECT: Section 12c-Consolidation Grant Quarterly Report, 1st Quarter - January 1, 2025 - March 31, 2025

Recipient Entity Name and Address: Kalamazoo Regional Education Service Agency
Kalamazoo, MI 49002

District/Recipient Code: 39000

Grant Code: 268

Grant Metrics

Finance Data	Impact (Students, Educators, Districts)	Collaboration (partners, vendor to get work started)
Kalamazoo RESA received \$31.6M to formalize MiCloud and provide critical backup and disaster recovery, and datacenter migration and	Students Benefited: 39,986 Current Adoption: 6 ISDs, 28 locals, 16 State Projects, and 4 “other”	Ingram Micro AWS MAISA-MiCH IT Veeam

modernization services.	(2 libraries, MAISA, and MAASE), servicing a total of 39,986 students Interest Survey: Interested in Cloud-based backups: 124 Interested in cloud server hosting/migration: 67	
-------------------------	--	--

PROGRESS:

The MiCloud initiative seeks to centralize cloud hosting and platform management services to provide a unified, scalable, and secure solution for all Michigan ISDs/RESAs and school districts while addressing current challenges around aging hardware, and data security.

January 2025:

- ❖ Dedicated staff were hired (Mike Ciokiewicz, Cloud Architect; Bill Handlang, Cloud Engineer; and Michael Coats, Executive Director)
- ❖ Participated in the MiGreatDataLake (MiGDL) Digital Transformation 2-day workshop
- ❖ Created advisory committee, with representatives from all 10 MAISA regions, plus key stakeholders from statewide projects (MiSEN, MiDataHub, MiSecure, MiCH Development, MiGDL) and strategic partners (AWS, Ingram Micro)
- ❖ Held initial advisory charette
- ❖ Began working with expanded Ingram Micro team dedicated to MiCloud support on business development processes
- ❖ Acquired the micloud.org domain and deployed a new website
- ❖ Investigated Managed Service Provider (MSP) solutions to handle helpdesk tickets, billing, and invoicing management, and perform MSP services like Remote Management and Monitoring (RMM) of server infrastructure

February 2025:

- ❖ Started working with Thrun Law on a Master Services Agreement (MSA) to be used between KRESA/MiCloud and the partner district
- ❖ Started an Optimization and Licensing Assessments (OLA) for Dickinson-Iron ISD, Northwest Ed ISD, and Berrien RESA through Ingram Micro
- ❖ Started meeting with interested ISDs and LEAs regarding MiCloud and the services to be offered
- ❖ Presented at the Michigan Education Technology Leaders (METL)

- ❖ Sent out initial interest survey
- ❖ Held second in-person advisory committee meeting
- ❖ Held a budget review with fiscal (KRESA)
- ❖ Perform strategic planning regarding services and sustainability

March 2025:

- ❖ Started interviewing for cloud engineer, systems administrator, and executive administrative assistant positions
 - ❖ Participated in the AWS Virtual Whiteboarding session for MiGDL
 - ❖ Purchased Atera as our MSP/RMM solution
 - ❖ Participated in METL, providing updates
 - ❖ Presented at two sessions at Michigan Association for Computer Users in Learning (MACUL) Conference
 - ❖ Held 2nd budget review meeting with fiscal (KRESA)
-

NEXT QUARTER FOCUS:

- ❖ Filling positions and onboarding staff
- ❖ Sharing information through MACUL, MSBO, and MAEDS Spring PD sessions
- ❖ Begin coordinating next steps calls with interested districts, and identifying project commitments, details, and timelines
- ❖ Continue meeting with ISDs to promote and explain MiCloud services
- ❖ Building out summer project plans
- ❖ Starting to build out the initial infrastructure for the early projects